

EXTENSIONS

— Accounting

Dana Comeau
Accounting Manager
accountant@greatnorthwest.org
Ext: 108

Liz Garcia
Accounting Assistant
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Ext: 120

Serena Gonzales
Accounting and Collections
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Ext: 103

— Administration

Eduardo Garza-Fourquet
Administrative & Communications Manager
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Ext: 104

Teresa Johnson
Member Services Advisor
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Ext: 101

Truong Nguyen
Media Specialist
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Ext: 109

— Maintenance

Mark McLean
Maintenance Manager
markm@greatnorthwest.org
Ext: 110

— Security

Derrick Chandler
Security Chief
secchief@greatnorthwest.org
Ext: 114

— DRACO

Jose Morlett
DRACO Manager
draco1@greatnorthwest.org
Ext: 102

Ashley Crawford
DRACO Officer
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Ext: 117

Claudia Carbajal
DRACO Officer
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— Recreation

Teresa Johnson
Recreation Programs Manager
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Ext: 101

— Community Manager

Cynthia Gates
CMCA, PCAM
cm@greatnorthwest.org
Ext: 105

As we closely monitor this pandemic - as well as updates from state and local officials - we would like the community to stay safe, healthy and cordial to one another. We will overcome this even though it has consumed much of our lives as of late.

Our message to you is that we're still open for you and ready for your business. We won't have a physical presence, but if you give us a call, we're happy to help.



THE GREAT NORTHWEST

March 24, 2020

**Stay
Connected
With Us
During
COVID-19**

MEMBER SERVICES

WHERE TO GET THEM

The Great Northwest is all about protecting the interests of Association Members, and at this trying time, that includes a responsibility to maintain a distance.

At this time we appreciate your patience as we transition in the short-term from providing some Association services online, by phone, and by email instead of from person-to-person in the office.

STAY CONNECTED

Make sure your email address is up to date to receive important updates and news. Email: communicate@greatnorthwest.org

CONTACT US

www.greatnorthwest.nabrnetwork.com
210.681.2983
Drop Box: 8809 Timberwilde Dr.
(Across from Timberwilde Elementary School)

Following is a list of Member services, where to get applications and what to do with completed ones. We'll be staffing phones and emails so let us know if you have a question.

DOCUMENTS AVAILABLE AT DROP BOX

- Payment Plan Agreements
- Hall or Pool Rental Agreements
- ACC Application
- Scholarship Application
- Employment Application
- Fee Waiver Request
- Proxy Ballot
- Delegation of Rights

— Scholarship Application

Website: greatnorthwest.nabrnetwork.com

Drop box

Email: egarza-fourquet@greatnorthwest.org

— Assessment Payments

Call: 210-681-2983 Ext. 108

Website: 1. greatnorthwest.nabrnetwork.com
2. click on BB&T on homepage

Website: revopay.com

Drop box

— Payment Plans

Call: 210-681-2983 Ext. 108

Website: greatnorthwest.nabrnetwork.com

Drop box

— Waive Fee Request

Call: 210-681-2983 Ext. 104

Website: greatnorthwest.nabrnetwork.com

Drop box

— Hall and Pool Rentals

Call: 210-681-2983 for more information

Website: greatnorthwest.nabrnetwork.com

Drop box with payment

— Closing Documents

(statement of account, resale packet, transfers)

Call: 210-681-2983 Ext. 104

Website: greatnorthwest.nabrnetwork.com

Drop box with payment

— Employment Application

Website: greatnorthwest.nabrnetwork.com

Drop box

Email: egarza-fourquet@greatnorthwest.org

— ACC Application

Call: 210-681-2983 Ext. 102

Drop box

Website: greatnorthwest.nabrnetwork.com

Email: Draco1@greatnorthwest.org

— Proxy Ballots

Website: greatnorthwest.nabrnetwork.com

Drop box

— Deed Restriction Violations

Call: 210-681-2983 Ext. 102

Email: Draco1@greatnorthwest.org

Report violation:
greatnorthwest.nabrnetwork.com

— Call Security For These Services

210.681.6268

Out-of-town checks

Suspicious Persons/Vehicles

Disturbances

Salesman/Soliciting

Animal Complaints

SERVICES NOT BEING OFFERED AT THIS TIME

- Notary Services
- Faxing
- Membership I.D.s
- Copies